

Report from Dr Rod Smith, Chair of the CCG to the Health and Well Being Board Meeting June 2013

1. Introduction

I am delighted to present this report to the Health and Well Being Board.

The CCG formally assumed its statutory responsibilities on behalf of our local community in North & West Reading on 1 April. We are responsible for planning and commissioning hospital, community health and mental health services on behalf of our local community. The members of the CCGs are our 10 GP practices and we are committed to bringing the benefits of clinical commissioning to our local community. CCGs are a vital foundation of a new, clinically-led NHS that is focused on delivering improved health outcomes, quality, patient safety, innovation and public participation.

2. Board Meetings in Public

The CCG will hold Board meetings in public every second month. We have held two in public to date and were very pleased to have members of the public attend both meetings. I was also pleased to welcome Councillor Bet Tickner to the first meeting and Councillor Graham Hoskin to the second. At the end of each meeting we have an open question and answer session which I think has proved very helpful. I hope all members of the HWWB will be able to attend one of our future meetings this and look forward to welcoming you there.

3. Launch of NHS 111

NHS 111 was launched in Berkshire West on 15th May. The Berkshire service continues to be one of the strongest performing NHS 11 services in the country. The average number of calls answered within 60 seconds is above the national standard of 60 seconds. The numbers of 999 dispatch numbers are also below the national average. Daily conference calls are held with all stakeholders to monitor performance and resolve any operational issues. Weekly clinical governance group meetings also take place.

DR Andy Ciecierski, a GP Board member of North and West Reading CCG is the Clinical Lead for 111 across Berkshire.

4. Urgent and Emergency Care

North and West Reading lead on the Urgent Care Programme work on behalf of the 4 West Berks CCGs. There has been a lot of national publicity about urgent and emergency care recently and in response to this we have reviewed all of the joint work that we do with the

Royal Berkshire Foundation Trust, Berkshire Health Care Foundation Trust and the three Local Authorities to provide assurance to NHS England that we are taking the right measures across a patient's journey through the emergency system. This focuses on three elements of the patient journey:

- Prior to arrival at A&E
- Whilst in hospital
- The discharge from hospital

A copy of the plan that was submitted to the Area Team of NHS England at the end of May is attached.

5. Introduction of Risk Stratification.

Dr Catherine Kelly, one of our GP Board members is the CCG Clinical Lead for the Long Term Conditions Programmer Board work which is led by South Reading CCG. Catherine is leading the work we are doing in N&W Reading on the identification and case management of patients identified as seriously ill or at risk of hospital admission. Catherine is also leading on a COPD project and details of this will be provided at a future Health and Well Being Board meeting.

6. Health and Social Care Integration Pioneers

On 14th May the Government made an announcement about health and social care integration pioneers. We are preparing a joint bid with the other CCGs in the Berks West Federation, Wokingham, Reading and West Berks Unitary Authorities and our 2 major Providers, Royal Berks and Berkshire Healthcare Foundation Trusts to become a "pioneer". This provides an excellent vehicle for us to take forward the work we have been doing with our health and social care partners and we look forward to having further discussion about this at the Health and Well Being Board in future.

7. Patient and Public Groups Engagement.

The majority of our practices have PPG's and these are strongly supported by the practice managers. At practice visits we also talk to clinicians and practice managers about what they are doing locally to ensure that their patient groups have the opportunity to influence services locally.

On 14th May, we jointly hosted with NHS South Reading CCG a conference to explore and share areas of best practice across the country in Dementia and Elderly care and to identify any gaps in services. The event was very well attended with representation from Local Health Services, charities, the voluntary sector, patients and carers.

We were also very pleased to support Carers Week and attended both information events on 19th and 12th June at Broad Street Mall and the Civic Centre.

8. Launch of Health Watch

I was delighted to be at launch of Health Watch on 17th April and give a presentation on the work of the CCGs. The event was very well attended and I look forward to our continuing engagement with Health Watch in future. We are encouraged by the way Health Watch is developing locally and see them as an important partner in helping us improve local health and healthcare.

9. Diabetes Care

We are working closely with our Federation Partner CCGs to improve diabetic care. We held a major educational event for our Clinicians at Wokefield Park and are providing training for all our practices in care planning, have a Diabetic Specialist Nurse for the CCG to support practices and patients and have improved training opportunities for diabetic patients to improve their own care. Results from the Diabetes Outcomes versus Expenditure Tool for 2011-12, published by Yorkshire Public Health Observatory show that North and West Reading CCG's outcomes for HbA1c compare favourably with other CCGs nationally and we have some of the best outcomes in the Country for cholesterol management in Diabetics. We expect these improvements to continue as all the improvements we are making to diabetes services feed through to the next DOVE survey and to the National Diabetes Audit.

10. Bowel cancer screening

One of the CCGs three local priorities for 13/14 is to increase the response uptake to invitations from the Bowel Cancer Screening Programme. Our practices are now sending out personalised letters to patients from their own known GP to those who fail to respond to invitations from the National Bowel Cancer screening program. We are aiming to increase uptake of this important National Screening campaign by at least 3% to exceed the National target of 60% by involving GPs in this way. Early detection of bowel cancer has massive benefits for individual patients in whom it is found.

The 12 month position for our practices up to Nov 12 is as below:

	Nov-11	Jun-12	Aug-12	Nov-12	3% target aimed for
BALMORE PARK SURGERY	56.7%	56.9%	59.3%	63.3%	62.3%
CIRCUIT LANE SURGERY	49.0%	55.3%	58.8%	60.0%	61.8%
MORTIMER SURGERY	62.5%	60.9%	63.5%	64.6%	66.5%
EMMER GREEN SURGERY	59.6%	58.1%	62.1%	66.4%	65.1%
PEPPARD ROAD SURGERY	54.8%	51.9%	54.0%	56.5%	57.0%

PRIORY AVENUE SURGERY	53.1%	55.1%	57.8%	58.9%	60.8%
THE BOAT HOUSE SURGERY	59.8%	59.4%	62.7%	64.6%	65.7%
THEALE MEDICAL CENTRE	48.0%	52.0%	56.5%	59.9%	59.5%
TILEHURST SURGERY PARTNERSHIP	52.8%	55.2%	56.6%	60.2%	59.6%
WESTERN ELMS SURGERY	46.3%	44.6%	46.2%	49.4%	49.2%
CCG Total	54.6%	55.5%	58.4%	61.1%	61.4%

This shows that we have already exceeded the end of year target agreed with the NHS Commissioning Board and we hope to build on this over the next 9 months as the impact of personalised letters from our GPs increases uptake further.

11. CCG Prospectus

The CCG has produced a Prospectus for 2013/14. This is a short guide that explains to our local community what the CCG is and the ambitions we have for our local population. It states our key priorities and outlines how the budget we have is spent.

12. CCG Website:

The CCG website is now up and running at www.nwreadingccg.nhs.uk.

Dr Rod Smith
7th June 2013